

Responses to Questions Part II:

RFQ 10-0122-EMAIL

The following questions were presented on or before January 13, the deadline for vendor questions. Some are new questions and some are in response to our first round of Questions and Answers released January 8 ("Responses to Questions Part I").

That document is also found on the website and incorporated with this document as Addenda to the RFQ.

DUE TO THE LARGE VOLUME OF QUESTIONS AND CLARIFICATIONS THE COURT HAS DECIDED TO EXERCISE IT'S RIGHT TO ALTER THIS RFQ. ADDITIONAL QUESTIONS MAY BE POSED THROUGH 5 P.M. ON WEDNESDAY, JANUARY 20, 2010.

ADDITIONALLY THE PROPOSAL DUE DATE HAS BEEN CHANGED TO JANUARY 29, 2010, 4:00 P.M.

Q: Is the Vendor responsible for setting up can configuring Trend Micro also?

A: Yes; only on the mailbox servers.

Q: What SAN storage is used?

A: HP EVA 6100

Q: Is collecting performance data to specify SAN configuration part of this or is the court assuming responsibility for SAN performance for Exchange environment?

A: The Court will assume all responsibility for SAN performance.

Q: What is the connectivity to the SAN for the Exchange servers? FC, iSCSI, NFS?

A: We plan to have our Exchange environment connected through 4GB Fiber Channel.

Q: Number of storage groups, databases and users?

A: Right now, we have 8 databases/Storage Groups. (64GB, 40GB, 14GB, 7GB, 41GB, 33GB, 29GB, 23GB and our Cisco Unity DB on Exchange is at <1GB) ~800 Users

Q: Total message store size?

A: Totals are listed above.

As regards item "**Install MS Exchange 2010**"

Q: What is current 2003 infrastructure? Clustered MB Servers? FE servers? Server in DMZ for external services?

A: We have two Active/Active Windows Clustered Servers.

Q: Do they want a HA environment for Exchange 2010?

A: Yes

Q: Are there different SLAs for different groups of mailboxes in system?

A: Yes, we have storage limits for different groups.

Q: Will there be multiple VMware hosts to put Exchange guest servers on?

A: Yes

As regards item **“Migrate mailboxes from MS Exchange 2003 to MS Exchange 2010”**

Q: Do they want us to manually move all mailboxes from old to new or to demonstrate the process after new environment setup?

A: Please detail the amount of work (time) and difficulty (money) that this portion of the project would involve. Ideally, the vendor would perform all, but if this would prove more time and money consuming, then an alternative method would be acceptable, e.g., vendor demonstrates this task performance to court IT and is available for troubleshooting support in case of failure of some moves. This portion of the project may need to be negotiated with the successful bidder.

As regards item **“Migrate public folders from MS Exchange 2003 to MS Exchange 2010”** and **“Migrate security settings and specific ACLs on mailboxes”**

Q: Are there any special manual ACLs that have been placed at the storage group, database or mailbox level?

A: Yes, at the mailbox level.

As regards item **“Configure new environment to work with MS InterOrg (public folder replication between organizations)”**

Q: Are there any other Exchange Organizations in this Active Directory domain or Forest?

A: No

As regards item **“Configure new environment to work with SimpleSync (Global Address List replication between organizations), Court is a SimpleSync subscriber, not the publisher”**

Q: Please explain role of SimpleSync in this environment and what data is specifically being replicated

A: SimpleSynch is used only to sync our Global Address List with the County of Fresno and the Fresno County Sheriff’s Department. We are only a subscriber and the County of Fresno provides changes to us made by them or the Sheriff.

As regards item **“Reconfigure Blackberry Enterprise Server to work with mailboxes in the new environment. Blackberry Enterprise Server version is the latest release from RIM (Research in Motion)”**

Q: Please provide version number so we can check against our compatibility chart.

A: Blackberry Enterprise Server 5.0.0.137. The Court regularly updates its Blackberry Enterprise Server with the latest versions, hotfixes and patches.

As regards item **“Configure ‘front end’ MS Exchange Mobile ActiveSync to ensure PDA’s can interface with new environment”**

Q: Is ISA or Threat Management Gateway product used to publish external services? Can our design include using it?

A: No, ISA is only used as Web Proxy/Firewall. The Court is attempting to change its web proxy solution at this time, but should not be part of this proposal. We do not use ISA to publish external services.

As regards item **“Configure ‘front end’ MS Outlook Web Access”**

Q& A: This would be part of the previous question.

As regards the RFQ item **“Configure new environment to work with MS InterOrg (public folder replication between organizations)”**

Q: Are you asking us to upgrade the existing organization or migrate to a new organization?

A: Our intent is to come off of Exchange 2003 and migrate our mailboxes and public folders to a new Exchange 2010 hardware environment that will work with our current AD infrastructure not requiring us to change our domain names (internal or external). What is most likely needed is making sure the proper SimpleSync ACL’s are applied in Exchange 2010 to ensure SimpleSync is working once again. The Court is a subscriber of SimpleSync, not the publisher.

Q: Have you already deployed a new Active Directory for Exchange 2003?

A: We are a mixed environment of AD 2003 and 2008 but have started to deploy AD2008 which currently holds our FSMO role database.

Q: Since there can be only one Exchange organization per forest, the deliverables seem to imply you have two forest environments, once where Exchange 2003 existing today and another where you want to deploy 2010.

A: We only have one forest environment and would prefer to keep it that way if possible. The Court has no intent of creating a separate Exchange organization.

Q: Can you elaborate on the AD forests that exist; i.e., one for Unity and one for production mailboxes? If this is not the case and only one forest, what directory would we be synchronizing with SimpleSynch?

A: Unity and production mailboxes reside in the same forest and same domain. SimpleSynch would be used to synch only the Global Address List between the Court and the County of Fresno. The County of Fresno is on Microsoft Exchange 2007 and is the publisher of SimpleSync. The Court and Fresno County are in different forests.

Q: Do you manage public folders and what other organizations are you synchronizing with?

A: Yes, we manage our own public folders. We are currently synchronizing a few public folders with the County of Fresno. We want to keep this convenience and we would be open to other synchronizing methods or a change of procedures. The County of Fresno is a remote forest and InterOrg is used to replicate these public folders.

Q: Do you plan to use Vmware HA or Microsoft HA features or both for the Exchange mailbox role?

A: YES; Vmware vSphere 4 only.

Q: Are you requesting Microsoft's edge transport or integration with 3rd party premise or hosted messaging security solution?

A: No, we are not requesting Microsoft's edge transport. We use Trend Micro's Interscan Messaging Security and Barracuda's Spam & Virus solution. Barracuda scans mail inbound only and then passes mail to Trend Micro IMSS which then passes to Exchange. Outgoing scanning is completed on the mail servers using Trend Micro ScanMail and then passes to Trend Micro IMSS which then send out to the Internet.

Q: Do you have ISA and what version?

A: Yes, we have ISA. We are currently on version 2004 but may be soon phasing that out with an inline internet security appliance. The Court does not want any Exchange integration with ISA. ISA is currently used for web-proxy only and sits on the side of the network, not inline.

THE PROPOSAL DUE DATE HAS BEEN CHANGED TO

JANUARY 29, 2010, 4:00 P.M.

Please see the Addendum to the RFQ posted on the court website.